| 題目 | 智慧資本對組織績效影響之研究:以企業社會責任為調節變數 |
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| 作者 | 凌雅慧(義守大學企業管理學系副教授(通訊作者)) |
| 摘要 | 本研究主要探討企業社會責任 (勞工保護、環境保護) 在智慧資本 (人力資本、結構資 |
| | 本、顧客資本)與組織績效(財務績效、創新績效)關係中所扮演的調節角色。研究採 |
| | 問卷方式進行,抽樣對象為臺灣 1000 大製造業與 500 大服務業,共回收 123 份問 |
| | 卷。分析結果發現,智慧資本對組織績效有正向的影響;企業社會責任對組織績效也 |
| | 有正向的影響;並且,企業社會責任的實施,對於智慧資本與組織績效的關係,有調 節效果。 |
| 關鍵字 | 智慧資本;企業社會責任;組織績效 |
| Title | A Study on the Influence of Intellectual Capital on Organizational |
| | Performance:Corporate Social Responsibility as Moderator |
| Author(s) | Ya-Hui Ling |
| Abstract | The main purposes of this study is to discuss the potential moderating role of |
| | corporate social responsibility (labor protection and environmental |
| | protection) between the relationship of intellectual capital (human capital, |
| | structure capital, customer capital) and organizational performance (financial |
| | performance and innovation performance). The data was collected from a |
| | questionnaire survey from Taiwanese 1000 top manufacturing firms and top |
| | 500 service firms. Altogether 123 effective questionnaires from 123 firms are |
| | collected. Based on the analysis results, both intellectual capital and |
| | corporate social responsibility have positive associations with organizational |
| | performance. Corporate social responsibility also plays a moderating role |
| | between intellectual capital and a firm's performance. |
| Key Words | Intellectual Capital; Corporate Social Responsibility; Organizational |
| | Performance |